



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF

True, et al.

FOR

AUTOMATED SERVICE CHANGE

RECOMMENDATIONS FOR WIRELESS

NETWORK SUBSCRIBERS

SERIAL NO.

10/712,510

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November 13, 2003

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Case Name/No. Benco 15-9-9-9-9

SUBMISSION OF FORMAL DRAWINGS

MAIL STOP DRAWING REVIEW BRANCH Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Applicants submit three (3) sheets of formal drawings, FIGURES 1-3, herewith. Although no fees are believed to be required, applicants authorize and request any additional fees be charged to Deposit Account No. <u>06-0308</u>. An early indication of acceptability of the Formal Drawings is earnestly solicited.

Respectfully submitted, FAY, SHARPE, FAGAN, MINNICH & McKEE, LLP

January 19, 2004

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CERTIFICATE OF FIRST CLASS MAILING

I hereby certify that this paper and/or fee is being deposited with the United States Postal Service as First Class Mail service on January 19, 2004 and is poddressed to Mail Stop Drawing Review Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-

Roseanne Giuliani

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